



# NET ENERGY METERING

## *How do I get started?*

### **SITUATION 1:**

**I want to install a renewable energy system and sign up for net energy metering.**

- STEP 1:** *Research and decide what type of renewable energy system will best meet your needs. Enclosed is some basic information about photovoltaics, wind, hydro and biomass.*
- STEP 2:** *Contact two or three vendors to obtain comparison quotes for the installation of your renewable energy system. You should work with a licensed electrical contractor to coordinate installation of the system.*
- STEP 3:** *Review and complete the Net Energy Metering customer agreement, including obtaining the required signature from a licensed electrical contractor, certifying compliance with all safety standards.*
- STEP 4:** *Submit completed agreement to us at the following address:*

**Oahu:** Hawaiian Electric Company, "Net Energy Metering,"  
Energy Services Department, P.O. Box 2750, Honolulu, HI 96840.

**Big Island:** Hawaii Electric Light Company, "Net Energy Metering,"  
Customer Services Department, P.O. Box 1027, Hilo, Hawaii 96720.

**Maui/Molokai/Lanai:** Maui Electric Company, "Net Energy Metering,"  
Energy Delivery Department, P.O. Box 398, Kahului, Hawaii 96733.

- STEP 5:** *Our Customer Installations Department will inspect your electric meter and install any special electric meter, if required.*
- STEP 6:** *Net energy metering will be activated for your account.*

### **Situation 2:**

**I have already installed a renewable energy system and simply want to sign up for the net energy metering option for electric billing purposes.**

*Skip steps 1 and 2 above.  
Complete Steps 3 through 6.*

### **Questions?**

**Call us at 543-4784 (Oahu), 969-0127 (Big Island), 871-8461 (Maui/Lanai/Molokai).**